



RESEARCH & CAMPAIGNS

Fuel Poverty Awareness Day 27 November 2020



This winter could be the most devastating for fuel poor customers in years. Those who were already struggling with their energy costs may find that they are plunged deeper into crisis, while others who may have never been worried about their finances could find themselves in a very different situation to where they were 12 months ago. Many people are spending additional time at home and may need support with how to stay warm and safe; while those who are ill or self-isolating may also have concerns about practical challenges in paying for their energy, particularly if they have a pre-payment meter.

There is help out there for people without a Warm Safe Home see the [NEA \(National Energy Action\)](#) website with the information available in: English/Cymraeg/Large Print/Audio/Punjabi/Polish/Urdu and BSL (British Sign Language).

This Winter millions of people will be living in cold homes that cause or worsen serious health conditions and put them at risk of the worst effects of Covid-19.

It will be even more difficult for those in fuel poverty. Covid-19 is squeezing household finances further and compelling people to spend more time in their homes.

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